



IMPORTANT NOTICE REGARDING UPCOMING BILL CREDIT

For over 50 years, VGS has maintained competitive and affordable rates for its 56,000+ customers. As we work to enhance our customer service and make investments in safety and Vermont's clean energy future, we are committed to keeping those rates low for current and future customers. Thus, we want to let you know about proposed rate changes.

Alternative Regulation Plan: Case No. 22-5085-PET

Upon Commission approval, VGS will include a bill credit with bills rendered in February 2026. The proposed bill credit is in accordance with VGS's Alternative Regulation Plan, which requires VGS to share earnings with customers when they exceed a certain threshold over Commission-authorized earnings. The bill credit will reflect your share of earnings from 2025. For a typical residential customer, we expect the credit to be approximately \$5.

For more information, please visit the Commission's online case and document management system, available at <https://epuc.vermont.gov/>, where you can view VGS's full compliance filing in Case No. 22-5085-PET.

As we work toward maintaining our core values of safety, climate, customers, and culture, we are committed to keeping our rates low and stable for current and future customers.

VGS has the following resources to help manage your bill:

Residential energy efficiency programs: <https://vgsvt.com/savings/residentialrebate/>

Budget Billing: <https://vgsvt.com/service/ways-to-pay/>

Online Account Access & Bill Payment: <https://accounts.vermontgas.com/>

Financial Assistance: <https://vgsvt.com/savings/assistance-programs/>

Please call us at (802) 863-4511 if you have any questions or would like to learn more about these or other options, including renewable natural gas!

December 23, 2025